

Queue-free Payment Service

Waiting free
and
so easy 🎵



Want to leave ASAP after the consultation?
[Queue-free payment service] allows you to pay
for your medical bill later, so you can leave right
away without waiting to pay.

Register
for free

Registration

All you have to do is
register your patient
card number and
credit card
information at the
registration site
below

Attend a hospital

There is no need to
wait for a bill,
reducing the
physical burden and
waiting time for the
attendants

Payment

You will be notified
of your medical
expenses via email at
a later date. Paying
by credit card
provides peace
of mind

Five major international credit card brands are supported.

Pre-registration is required to use this service. (Free registration)

If you register before your consultation, you can use the service from today's bill



Queue-free payment service registration application form by scan the barcode

<https://yokohama-shiminhosp.jp/gairai/atobarai.html>



For your security, please switch to your own Data connection environment.

▲Scan me

How to use the system



1

Reception



(For those who have registered the service)
Swipe your patient card through the Queue free payment services machine , you will receive a pink color prepayment slip.

2

Going home



After your consultation, you can submit the consultation guide sheet & prepayment slip to the nearest receptionist.

**Please go to the medicine reception at B1F if you have any "in-house prescription".

3

Payment



This service payment processed about 4 days after the consultation. You will be notified of your medical expenses via E-mail. Receipts can be printed by a dedicated machine in the hospital after transaction done.

【Please Notes】

- ◎This service is available for outpatient treatment, cancer screening, and physical examinations.
(Excluding publicly funded medical care and medical checkups for pregnant women)
Payment for hospitalization is not eligible for this service. Please pay at the auto-payment machine on the day of discharge.
- ◎If you do not wish to use the service on a day, you can pay at the payment machine as usual payment process and no debit will be made from this service.
- ◎If you need a receipt or statement , it can be issued by a dedicated machine in this hospital and you can print it in next appointment date. (On 1F and B2F, next to return visit reception machine)
- ◎The information registered in this system can be changed at the registration site.
(<https://medicalpay.co.jp/ymc/login>)

*For inquiries,
please contact us
on the right*



【For inquiries, please contact】

Yokohama Municipal Citizen's Hospital
Medical Support Representative

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