Information about [Queue-free Payment Service]

Queue-free Payment Service

Waiting free and so easy \square



Want to to leave ASAP after the consultation? [Queue-free payment service] allows you to pay for your medical bill later, so you can leave right away without waiting to pay.

Register for free

Registration

All you have to do is register your patient card number and credit card information at the registration site below

Attend a hospital

There is no need to wait for a bill, reducing the physical burden and waiting time for the attendants

Payment

You will be notified of your medical expenses via email at a later date. Paying by credit card provides peace of mind

Five major international credit card brands are supported

Pre-registration is required to use this service. (Free registration)

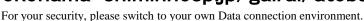
If you register before your consultation, you can use the service from today's bill





Queue-free payment service registration application form by scan the barcode







How to use the system



Reception



(For those who have registered the service) Swipe your patient card through the Queue free payment services machine, you will receive a pink color prepayment slip.

2

Going home



After your consultation, you can submit the consultation guide sheet & prepayment slip to the nearest receptionist.

**Please go to the medicine reception at B1F if you have any "in-house prescription".

3

Payment



This service payment processed about 4 days after the consultation. You will be notified of your medical expenses via E-mail. Receipts can be printed by a dedicated machine in the hospital after transaction done.

[Please Notes]

- ©This service is available for outpatient treatment, cancer screening, and physical examinations. (Excluding publicly funded medical care and medical checkups for pregnant women) Payment for hospitalization is not eligible for this service. Please pay at the auto-payment machine on the day of discharge.
- Off you do not wish to use the service on a day, you can pay at the payment machine as usual payment process and no debit will be made from this service.
- Off you need a receipt or statement, it can be issued by a dedicated machine in this hospital and you can print it in next appointment date. (On 1F and B2F, next to return visit reception machine)
- The information registered in this system can be changed at the registration site. (https://medicalpay.co.jp/ymc/login)

For inquiries, please contact us on the right



[For inquiries, please contact]

Yokohama Municipal Citizen's Hospital Medical Support Representative

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